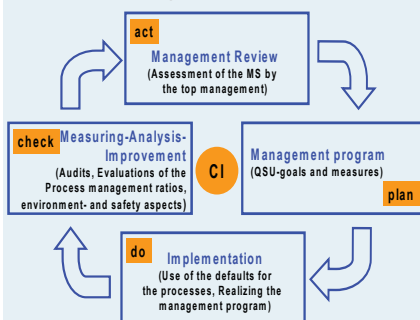




Managementsystems

Integrated Management Systems (IMS)

Continuous Improvement



Objective

A system for several perspectives
When a company is seeking certificates for quality management, environmental management and/or safety management, it should not develop several parallel systems, but rather one management system that complies synergetically with the requirements of ISO 9001:2000, ISO 14001 and under certain circumstances also with OHSAS 18000. The Integrated Management System (IMS) aims at the end-to-end and integrative planning, implementation, checking and assessment of such diverse perspectives like quality, environment and safety.

Content

Processes for the basis of an IMS
Since the introduction of the new ISO 9001:2000 for quality management systems, processes form the basis for quality management as well as for environmental and safety management.

Integrated corporate policy

Strategic quality, safety and environmental objectives are documented in the form of action principles and values in a global corporate policy.

Actual analysis

Every process in the company is analysed in respect of its quality, safety and environmental aspects.

Quality, environment and safety objectives / measures (QES objectives / measures)

The strategic goals of the integrated corporate policy are broken down in operative process aims and measures. The processes have to be organised so that the objectives can be achieved and the measures implemented.

Measuring - analysis - improvement

The achievement of objectives is evaluated regularly by means of measuring, analysis and audits. Corrective measures have to be undertaken in case of deviations from specifications. To avoid deviations in advance, preventive measures are applied on the basis of risk analyses.

Management review

Top-level management must regularly review whether the IMS is suitable for the achievement of the strategic QES objectives of corporate policy. This can result in newly-defined goals and objectives for the development of new operative targets and measures for the structuring of processes.

Benefits

- A single management system for quality, environment and safety
- Using existing synergies and affinities (e.g. an audit for QES)
- Continuous improvement in QES areas
- Balanced coordination of various professional interests in the company

References

Borealis AG, Krems Chemie (now Dynea), Henkel Austria GmbH, Sattler AG; SCA Laa-kirchen AG; OÖ Tierkörperverwertungsges. m.b.H, Karl Pawel Verpackungen GmbH, SIS Industrieanlagenservice GmbH, Venz GmbH